

# TERMS & CONDITIONS

**By ordering TAILOR products you are agreeing to abide by these Terms & Conditions:**

- Each listed price corresponds to a single unit;
  - The packaging is included in the price;
  - VAT is not included in the price;
  - The price does not include shipping costs;
- A shipping quote may be required or the customer can choose to deal with the transport;
- Any damage in the product (s) must be communicated in the first 3 working days after the reception;
  - Photographic proofs must be sent to the email: [info@tailorfurniture.com](mailto:info@tailorfurniture.com);
- In the case of confirming any damage on the product (s), TAILOR compromises to substitute the damaged part or the entire piece, within a period agreed with the client.

## **PAYMENT TERMS**

- 50% of the payment to confirm the order and the remaining 50% until 3 days before the expedition date;
- TAILOR starts the production after confirming receiving the 50% adjudication value;
  - The lead time starts counting after this day;
- The payment must be made by bank transfer (in Euros €) and a confirmation receipt must be send by email to: [info@tailorfurniture.com](mailto:info@tailorfurniture.com).